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#### IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

L. Lloyd WILLIAMS

Filed: Concurrently herewith.

Serial No.: Not yet assigned.

Divisional of U.S. Serial No. 09/995,971

Title: METHOD AND SYSTEM FOR

PROVIDING ACCESS TO A VOICE

**MAIL SYSTEM** 

Group Art Unit: 2642

#### **Mail Stop Patent Application**

Commissioner for Patents
United States Patent and Trademark Office
P.O. Box 1450
Alexandria, VA 22313-1450
U.S.A.

Sir:

# PRELIMINARY AMENDMENT

As a preliminary amendment, please amend the above-identified patent application as follows:

A listing of the title amendment appears on page 2 of this paper.

A listing of the disclosure amendments appears on page 3 of this

paper.

A listing of the claims appears on page 7 of this paper.

Remarks/Arguments appear on page 14 of this paper.

# **LISTING OF TITLE AMENDMENT**

Please amend the title of the application to read --SYSTEM FOR PROVIDING ACCESS TO A VOICE MAIL SYSTEM---.

## LISTING OF DISCLOSURE AMENDMENTS

Please amend paragraphs 1, 3, 5, 11, 12, 13, 14, and 15 of the specification as follows:

### Paragraph [01] (Currently Amended)

This is the first application filed for the present invention. This application is a division of United States patent application Serial No. 09/995,971, filed November 28, 2001.

### Paragraph [03] (Currently Amended)

The present invention relates to call processing in the Public Switched Telephone Network (PSTN), and, in particular, to a method system of establishing a call connection directly to a voice mail system subscriber's voice mail box.

## Paragraph [05] (Currently Amended)

Methods—Systems for enabling voice mail services are well known in the art. Typically, when a calling party makes a telephone call to a telephone service subscriber, call set-up messages are generated and forwarded through the public switched telephone network (PSTN) to a service switching point (SSP) that serves the service subscriber's telephone. If the SSP is unable to complete the call connection (e.g. the call is not answered after a predefined number of rings, or the line is busy) and the telephone service subscriber also subscribes to a voice mail service, the SSP redirects the call to a VMS that hosts a voice mail box assigned to the service subscriber.

### Paragraph [11] (Currently Amended)

Accordingly, there exists a need for a method and system for providing access to a voice mail box that enables a party to record a message in a service subscriber's voice mail box without first attempting to complete a call to the service subscriber.

### Paragraph [12] (Currently Amended)

It is therefore an object of the invention to provide a method system for enabling direct access to a voice mail box associated with a service subscriber to a voice mail system (VMS).

# Paragraph [13] (Currently Amended)

It is another object of the invention to provide a method and system for enabling a 'click to voice mail' option from a web page or an electronic mail message to enable a user browsing the Internet to request a call connection to an associated voice mail box without first attempting a call to the subscriber.

# Paragraph [14] (Currently Amended)

A further object of the invention is to provide a method and system for enabling directory service providers to provide direct access to the voice mail boxes of VMS subscribers.

## Paragraph [15] (Currently Amended)

The invention therefore provides a method that comprises formulating and issuing a call set-up message for initiating the

establishment of a call connection to a VMS. The call set-up message has a format reserved for a redirected call set-up message issued by a service switching point (SSP) in response to an uncompleted call to the service subscriber. For example, if the call is issued into a signaling system 7 (SS7) CCS network, the call set-up message is an integrated users digital network-user-part (ISUP) initial address message (IAM) containing (in an optional part of a signaling information portion of a signaling information field) a redirecting number parameter, an original called number parameter, and a redirection information parameter, in conformance with a SS7 standard. The IAM contains all of the information required by the VMS to select a voice mail box, and a greeting message associated therewith. In particular, the IAM contains a directory number (DN) of the service subscriber in the redirecting number-parameter, and a redirecting-reason code in the redirection information parameter. Preferably the redirecting reason code is a reason code used to indicate that the IAM is for a direct access call system for enabling a requesting party to initiate a telephone call directly to a voice mail box associated with a service subscriber to a voice mail system (VMS), comprising: a call control node configured as a virtual service switching point in a switched telephone network, the call control node being adapted to receive a message requesting setup of a direct call to a voice mail box, and to respond to the message by formulating a call set-up message to initiate establishment of a call connection to the VMS, the call set-up message having a format reserved for redirected call setup messages used by service switching points (SSPs) to redirect

uncompleted calls to the service subscriber, so that the VMS provides access to the voice mail box.